FWBMC Medical Staff Delivers High Quality Care to Oncology Patients

Oncology Quality Chart Audit Summary 2014

The University of Alabama at Birmingham (UAB) performed a quality chart audit at Fort Walton Beach Medical Center (FWBMC) on September 9, 2014. The purpose of this audit was to measure FWBMC’s compliance with the American Society of Clinical Oncology (ASCO), National Comprehensive Cancer Network (NCCN), Commission on Cancer (CoC) and Quality Oncology Practice Initiative’s (QOPI) quality care guidelines. The overall quality of care delivered to FWBMC’s oncology patients was the main principle of the quality audit.

The audit methodology used was the review of oncology patients’ medical record documentation. The audit examined the delivery of safe quality care of physicians’ and nurses’ documentation. The following areas were examined at FWBMC: **Medical Record Documentation**, **Chemotherapy Orders/Administration**, **Breast Cancer**, **Colon Cancer** and **Lung Cancer**. A total of twenty-eight charts were randomly selected. The disease mix consisted of ten breast cancer charts, eight colon cancer charts and ten lung cancer charts. All of the charts audited were those of patients actively receiving chemotherapy, or who have recently completed chemotherapy.

**FWBMC was recognized for the following:**

**Medical Record Documentation:**
- Excellent physician documentation and thoroughness in the history and physician reports as well as progress notes
- The physicians’ documentation provided excellent and relevant information, focusing on disease progression and symptom management
- All metrics were consistently met
- Highly credited that all of the physicians address and document tobacco use, patient education, psychological distress, symptoms and pain assessment, as well as follow up-documentation on return visits

**Chemotherapy Orders/Administration:**
- Excellent physician documentation
- Goals of therapy were consistently documented
- Physicians consistently signed chemotherapy orders and used appropriate patient identifier
- Good nursing documentation
- Routes of administration and appropriate dosing criteria, height, weight, BSA, full name of drugs, supportive care treatment, as well as toxicity assessment were well documented by the physicians
- Allergies were consistently documented
Breast Cancer:

- Excellent documentation of breast cancer treatment and care
- Treatments were evidence based with NCCN guidelines
- Sentinel Node biopsies were consistently done or referred to appropriately

Colon Cancer:

- Excellent physician documentation and genetic testing recommended and/or performed for positive family history of colon cancer
- All of the charts reviewed had a baseline colonoscopy and CEA level
- The therapies prescribed were consistent with NCCN guidelines

Lung Cancer:

- Physician documentation was consistently done for staging
- Physician documentation of chemotherapy and radiation therapy standards were met
- The therapies prescribed were consistent with NCCN guidelines